



Marian- Adrian Borzan

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WORK EXPERIENCE

[09/2021 – Current] **Senior Cloud Hosting Support Engineer**

SC Emerson SRL

- Responsible for an infrastructure expansion project.
- Implemented McAfee/Trellix automation enhancements on global infrastructure
- Involved as site responsible in WSUS implementation as infrastructure patching solution
- Site responsible for developing of Global Infrastructure Checklist
- Responsible for Incident Register and review it based on the CIA impact. Redesigned Incident Register Workflow
- Involved in internal and external Audits for ISO 27001

[02/2020 – 09/2021] **Cloud hosting support engineer**

SC Emerson SRL

Technical and administrative responsibilities within a multicultural team spread over 3 continents:

- Deployment and decommissioning of systems in a virtual environment
- Resolution of support requests in a virtual environment, including support for Emerson applications and products such as: DeltaV, Ovation, Syncade, Mimic and Project Data Link
- Configuration of product templates
- Execution of backups and restores
- Root cause analysis
- Assignment of daily cases for local team, related to the running systems and other tasks, based on each engineer's experience and workload
- Supervision of PEN test activities performed by a security team for every new software product used in our virtual environment
- Monthly monitorization of KPI for local team
- Local responsible for "One Team" culture implementation
- Local responsible for migration to a new ticketing tool

[12/2019 – 02/2020] **Project engineer**

SC Emerson SRL

- technical support responsible with the creation and configuration of virtual machines(VMWare) with Windows Server (2008, 2012, 2016) as operating system
- in this position I was in contact with most of the project managers, technical leaders from Europe in order to determine what are their needs from the virtual infrastructure perspective based on their project specifications
- I have provided help and advises on how to approach and how to fix OS related issues, dedicated software applications , network or cyber security matters.

[07/2018 – 12/2019] **Junior project engineer**

SC Emerson SRL

City: Cluj- Napoca

- remote support on 2 virtualization projects (software and hardware upgrade)
- technical support on virtualization, cybersecurity and networking matters
- maintenance and support on the virtual machines used on developing solutions for power plants automation
- administration on the project that coordinates virtual environments needed for projects from Europe

[10/2017 – 06/2018] **Software system Technician**

SC Emerson SRL

City: Cluj- Napoca

- developing solutions for power plants automation

EDUCATION AND TRAINING

[08/2024 – 08/2024] **Red Hat System Administration I (RH124)**

[05/2024 – 05/2024] **Time & Energy Management**

[10/2023 – 10/2023] **Leading at Emerson**

[07/2023 – 07/2023] **Python Basic**

[07/2022 – 07/2022] **EPO 5.10: ePolicy Orchestrator Administration**

[06/2022 – 06/2022] **10962 Advanced Automated Administration with Windows PowerShell®**

[04/2022 – 04/2022] **20741: Networking with Windows Server 2016**

[02/2022 – 02/2022] **ITIL Foundations**

[09/2021 – 09/2021] **VMware vSphere: Optimize and Scale**

[03/2020 – 03/2020] **VMware vSphere: Install, Configure, Manage**

[03/2019 – 03/2019] **Introducing Cisco Data Center Networking**

[02/2019 – 02/2019] **McAfee Workshop Basic**

[07/2017 – 08/2017] **Summer practice**

SC Emreson SRL

City: Cluj-Napoca |

[2018 – 2020] **Master degree**

Technical University of Cluj-Napoca, Faculty of Automation and Computer Science

Field(s) of study: Advanced manufacturing management engineering | **Thesis:** Virtualization, hypervisors and resources management

[2018 – 2020] **Certificate in Psychology and pedagogy- 2nd module**

Technical University of Cluj- Napoca

- [2014 – 2018] **Bachelor of science in Automation and Computer Science**
Technical University of Cluj-Napoca, Faculty of Automation and Computer Science, Systems engineerin
| **Thesis:** Fault tolerant systems in Ovation
- [2014 – 2018] **Certificate in Psychology and pedagogy- 1st module**
Technical University of Cluj- Napoca
- [05/2018 – 05/2018] **Participation to IEEE AQTR 2018 Student Forum**
City: Cluj- Napoca |
- [05/2018 – 05/2018] **Trainer**
City: Cluj- Napoca |
- [04/2018 – 04/2018] **Entrepreneurial skills**
- [2010 – 2014] **Baccalaureate**
City: Dej | **Country:** Romania |

LANGUAGE SKILLS

Mother tongue(s): Romanian

Other language(s):

English

LISTENING C1 READING C1 WRITING B2

SPOKEN PRODUCTION B2 SPOKEN INTERACTION B2

French

LISTENING A2 READING B1 WRITING A2

SPOKEN PRODUCTION A2 SPOKEN INTERACTION A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

My Digital Skills

Microsoft Office 365 (Microsoft Office Word, Microsoft Office Powerpoint, Microsoft Office Excel) | Service-Now | MobaXterm | Virtualization (VMWare) | VMWare Horizon (basic skills) | CommVault BackUp | Netvault | Windows, Windows Server | Scripting Languages(Python, Bash, Powershell) | McAfee ePolicy Orchestrator

ORGANISATIONAL SKILLS

Organisational skills

- good time management
- attention on details

COMMUNICATION AND INTERPERSONAL SKILLS

Communication and interpersonal skills

- good communication skills gained through my experience as cloud hosting support engineer
- my experience with OSUT also helped me gain good communication skills and team work

JOB-RELATED SKILLS

Job-related skills

- good administrative skills
- supporting skills